

## Service makes the difference

### Premium technology and customer support worldwide

Future markets for cutting tools include medical technology, consumer electronics and aerospace engineering. Materials that are difficult to machine are commonplace in those areas. CemeCon technologies, whether HiPIMS or diamond, deliver the outstanding quality that manufacturers need for their tools in order to prevail in the market. Customers who opt for a turnkey coating line receive a comprehensive service package – worldwide.



For tool manufacturers, coating service provider and researchers, CemeCon provides individual advice and coating lines tailored to their needs. "We also offer combined expertise: mechanical engineering, coating development and one of the largest coating centers for cutting tools are all in one place at Würselen. We develop and build all our machines ourselves. We also carry out coating service on a daily basis, and we see the results in practice. That benefits both us and our customers," says Andreas Jürgens, Head of Technology Transfer at CemeCon.

CemeCon has already integrated over 350 plants into customer production lines worldwide and supports technology customers around the world every day. The Service Team is available 24/7 via hotline, remote service or in person. Is your production in another part of the world? Expert service technicians are available in the USA, China and Japan. CemeCon also maintains local stocks of spare parts for fast response when necessary.

Language barriers? In Würselen alone our employees speak a total of 19 languages, not to mention our

international offices and partners.



The CemeCon Service Team supports system customers worldwide – for example in India, China, Germany or the USA.

[24h hotline](#)

[Turnkey](#)

[Job coating service](#)

[Worldwide service](#)